

Housing Hotline

Clarksville Housing Authority
605 Lucas Street
Clarksville, AR 72830

Shelly Wood, Executive Director



Check out our website:
cha-ar.com

January 2024

Phone (479) 754-3564

Fax (479) 754-3963

Office CLOSED:

Jan. 1st – New Year's Day

Jan. 15th – Martin Luther King Jr. Day

Jan. 31st – At 3pm for end of month processing

*** If roads are bad due to ice/snow, call the office before visiting, as we may not be open. ***

Public Hearing – A public hearing will be held on Thursday, January 18, 2024 at 10:00am in the Foy Howard Community Center located at 605 Lucas Street (at the main office) to specifically discuss:

- 2024 Annual Plan/Agency Plan
- 5-Year Agency Plan
- Modernizations/Improvements

This is every tenant's opportunity to express cares/concerns about your unit, area you live in, and common areas such as playgrounds and community centers.

Free Breakfast – Breakfast will be served at 9:30am, before the Public Hearing starts at 10am on Thursday, January 18, 2024. Please join us at the Foy Howard Community Center.

Food Distribution – After the Public Hearing, there will be a food distribution. **Food bags will not be handed out until the public hearing has ended.** For more information see page 3.

Holiday Decorations - All holiday decorations must be removed by **Monday, January 15, 2024.**

Freezing Weather – During freezing weather, be sure to leave the doors open to the back porch/storage area and the front coat closet in the living room. This will help the pipes to not freeze and could keep your unit from flooding.

Water Heater – Reminder your "hot water" travels through colder pipes during winter months. **It may appear you run out of hot water more quickly.** If you have hot water at your kitchen sink and in your shower, then the water heater is working normally. If you still feel you are having a problem, please call the office and ask for a work order. Maintenance is limited by industry standards for temperature settings to ensure safety.

Fire Hazards – Do **NOT** use space heaters, the oven, or the stovetop to heat the unit. **Space heaters are not allowed.** The oven and stovetop are not meant to be a source of heat. Additionally, candles are not allowed in units. You may use a wax warmer, but **no open flames** are allowed in the units.

Thermostat Settings – Leave your thermostat set on AUTO heat and the temperature you want. Do not turn your thermostat off when you are going to be absent from the unit during cold weather possibilities. Please be reminded YOU are responsible for damages incurred from negligence. *If maintenance comes to your home for an after-hours call because you have not turned your thermostat on – you may expect a charge for that trip.* If you do not know how to turn your thermostat on/off – PLEASE call during work hours and maintenance will gladly explain your thermostat. **Also, if the outside temperature drops below 35°, you should set your thermostat to the Emergency Heat setting if your thermostat has that option. (Remember not all thermostats are the same and yours may not have that option.)**

Emergency Planning – Remember to keep a few extra supplies on hand just in case weather turns bad. Some examples of things to keep on hand are water bottles, toilet paper, paper towels, medicines, non-perishable food that is easy open and requires no cooking.

Freezing Pipes – When the temperature falls below 25°F, please remember the following:

- Open the doors to your kitchen sink and bathroom vanity.
- Turn the faucets in the kitchen sink, bathroom vanity, and shower/tub to a slow drip. (CHA pays for the water.)
- Leave the heat lamp in the storage room on if you have one. (Not all units are designed like that.)
- If you leave your unit overnight, please leave the heat on no lower than 60°F.

HI! My name
is Joel
Ostendorf.



I'm the new Family Resource Coordinator. I am very excited about this opportunity before me and look forward to meeting each and every one of you.

Let me tell you a little bit about myself. I have three children and two grandchildren. I have an extensive background in Law Enforcement and the Juvenile Court System. I was born and raised in Houston, Texas. I moved to Clarksville 35 years ago to attend the University of the Ozarks where I graduated with a Bachelor of Science in Education. I'm also a graduate of the Arkansas Law Enforcement Training Academy where I became a certified police officer. I have worked for the Johnson County Juvenile Office, the Johnson County Sheriff's Office, and the Lamar Police Department as the School Resource Officer for the Lamar School District.

Please feel free to contact me with any suggestions or ideas! Again, I look forward to meeting everyone and start building a great relationship with each and every one of you.

Thank you,

Joel Ostendorf



Joel Ostendorf

Family Resource Coordinator

605 Lucas Street Phone: (479) 754-3564
Clarksville, AR 72830 Cell: (479) 979-2463
Website: www.cha-ar.com Fax: (479) 754-3963
Email: familyresourcecoord1@gmail.com

Family Resource Coordinator – Joel Ostendorf, the new Family Resource Coordinator, is working on various programs for tenants. This includes, but is not limited to, after-school programs, tutoring programs, and summer programs. Other things include morning coffee, games, music, etc. The sky is the limit!

We Want to Hear from You! – What type of programs would you like to see? When would you like to see them: during the daytime, in the afternoons or evenings, or on the weekends? Don't limit your suggestions to just school kids. This is for all ages and age groups! Please email us your thoughts and/or suggestions at cha-ar.com or familyresourcecoord1@gmail.com.



Scholarships - Scholarship awards are available to public housing residents, participants in rental assistance or similar programs for heads of household and other family members. Visit the following housing websites: www.swnahro.org and www.phada.org for more information. The deadline for the Southwest NAHRO scholarship is March 22, 2024. **The deadline for the PHADA scholarship is January 26, 2024.**

NOTICE OF ENTRY

New HVAC – The HVAC replacement project will continue throughout the month of January. Replacing the HVAC units in the three-bedroom units on Oak Street, Lucas Street, and Patton Circle will be January 9th - 12th. Work will continue throughout January for the two-bedroom units on Oak Street, Ash Street, Elm Street, and Patton Circle. After an HVAC unit is replaced, expect workers to come back to your unit for any follow-up issues that may occur. **If you have a two- or three-bedroom unit on Oak Street, Ash Street, Elm Street, Lucas Street, or Patton Circle, consider this your Notice of Entry.** If you have any questions or experience any issues afterwards, please call the office at 479-754-3564.

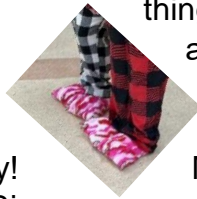
Breakfast with Shelly – Shelly is back in the kitchen and cooking up some yumminess for everyone! She will serve breakfast on Saturday, January 27th at 8:00am until 9:30am. She looks forward to seeing you there!

Notes From Executive Director & Executive Assistant...



Clarksville Housing Authority residents and staff were very blessed in 2023, especially in December.

Christmas Bingo – Tiffany and Angie planned an outstanding event which was a huge success with the assistance of all staff members. Keeping and Sara wore their pj’s.... looks like Shelly Williams from the Public Housing sector of Rock, which was “icing on the cake” for the day! Public Housing for Arkansas. He helped call Bingo



things lively and fun, Shelly, Tiffany, and Tiffany may need to “trim their Landecker and Constance the HUD Field Office in Little Mr. Landecker is the Director for and keep tenants “on their toes” ...just ask Kathy!



Staff assisted in procuring gifts for the BINGO; however, Tiffany and Angie worked their magic of sorting/wrapping and making each gift as special as possible. Resident Council members, Micheal Burrough and Jeanne Giovanetti arrived to assist in setup for the party, eager to volunteer in any way they were needed.

Local Businesses were so generous with their donations for door prizes, we hope our CHA residents will take the opportunity to say “thank you” to those businesses when they next use their service: *BeYOUtifully Crafted, Brown’s Flowers, Family Shoe Store, Johnson County Farmers Hardware, The Bloom Box, Wal-Mart Supercenter #66, and Whitson-Morgan Motor Company. The gift cards to Repeat Boutique were donated from an individual in the community. The cash prizes were also donated from an individual in the community.*



A special “thank you” to Bridget Lax and her family for providing and wrapping all the gifts which were under the tree and handed out as residents went home that day. Arms were full, tummies were full of delicious treats and hearts were overflowing with gratefulness for all.

While in Clarksville... HUD staff brought a “bag of toys” which were donated to our families with children living in the residence. This was an unexpted but ever so appreciated surprise.



That was December... January continues the kindness through donations received from the non-perishable food School Beta Club Food for the food bank from Regions Bank from Janet Williams. Mrs. Williams for residents of the CHA for more than 15 years. We are grateful she our agency when her corporate offices had community monies available. Your Resident Initiative Coordinator (Tiffany) will work very hard to prepare be distributed after the public hearing scheduled for January 18th.



donations from District 7 Court and Clarksville Middle Drive, (Shea Hylton, Teacher) and a \$1,000 donation due to recommendation financial training remembered



Food Distribution...the January 18th distribution is special because it all comes from donations. *Therefore, staff will be doing something different.* If you cannot attend the public hearing due to a legitimate reason such as a doctor’s appointment, sick, have to attend class, or other appointment...you may have a friend pick up a bag for you. **You must call the office and let us know** so that we may set aside a special bag for your household. **ALSO**, if you are homebound and cannot make arrangements for a friend, family member or aide to pick up for you, we will deliver this one time. *This is not a service we can provide on a regular basis, and we appreciate residents being truthful in their need for this service.* As a reminder, these are donated food items, your bag will not have the same thing your neighbor’s bag has in it. **Important** - *Check for expiration dates, if you open something and it doesn’t look right or smell good – throw it away. It did not cost you any money so please do not eat questionable food because of what it cost.*

January



2024

SUN	MON	TUES	WED	THURS	FRI	SAT
	1 Office Closed (New Year's)	2 Rent Due	3	4	5	6
7	8 Delinquent Letters	9	10 Late Fees Added	11	12	13
14	15 Office Closed Holiday decorations must be removed.	16 Eviction Letters	17	18 Breakfast 9:30am Public Hearing 10am Food Distribution After Public Hearing	19	20
21	22	23	24	25	26	27 Breakfast with Shelly 8:00-9:30 am
28	29	30	31 Office Closed at 3pm to foot traffic  Presto-X & Inspections			