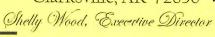
Housing Hotline Mothe

Clarksville Housing Authority 605 Lucas Street Clarksville, AR 72830







May 2022

Fhone (479) 754-3564 Fax (479) 754-3963

Office is CLOSED Monday, May 30th in observance of Memorial Day.

Office CLOSED Tuesday, May 31st <u>afternoon</u> only for end of month processing.

End of the Fiscal Year is Thursday, June 30th. Your account must be paid in full before the end of year process by 4 p.m. on Friday, June 17th.

Blood Pressure – The JRMC Women's Auxiliary will provide FREE blood pressure tests for CHA residents this Wednesday, May 4, 2022, from 9:30 - 11:00 a.m. in the Foy Howard Center.

Annual Inspections – May 9-31 we will be inside all housing authority units, inspecting for maintenance repairs that need to be addressed. This is a mandatory inspection to prepare for our upcoming REAC (Real Estate Assessment Center) inspection.

CCU/Fiber Optic Service – Clarksville Connected Utilities has been responding to some problems in South Town (Lucas Circle/Street, Elm Street, Patton Circle). Are you experiencing problems with your internet going off/on? If so, please write down date, time the internet went off, and when it came back on. Provice that info to our office. We will coordinate documentation of service interruptions and provide for CCU.

Air Conditioning Season – Warm weather is upon us. Please turn on your A/C to make sure it is cooling correctly. If you have difficulty with the A/C or thermostat, call the office for a work order. You may smell dust particles, if blown out of the vents. Clean out the grass or cut back bushes that may be restricting air flow around the outside A/C unit.

Resident Council – Voting will begin at 8:30 a.m. Wednesday, June 1st and end at 2:00 p.m. on Friday, June 10th. Selectees will be notified and their names and positions will be printed in the July 2022 newsletter.

The nominees for the 2022 Resident Council are as follows:

- > President Nominees:
 - David Mazon
 - Linda Woodall
 - Tess Graves
- > Vice-President Nominees:
 - Dyannia Wardlaw
 - Trudy Horn
- Secretary Nominees:
 - Trudy Horn

FROM Maintenance:

Maintenance is having a challenging time with mowing and lawncare due to <u>clutter</u> in yards. They asked that you do your part to keep your yard tidy and free of toys, chairs, flcwerpcts, water hoses, etc. They cannot mow around these items. It is each tenant's responsibility to keep the tems out of the way for the mowers. Please remember the policy from your lease concerning Housekeeping Standards: Outside the Apartment (Section XVL, subsection d).

Additionally, if flowerbeds are not properly maintained and are grown up with weeds, maintenance will mow them down. Flowerbeds must be neat and tidy and free of weeds.

Please do not approach the mowers when they are doing any type of lawncare. This is a safety issue. Call the office for any maintenance needs.

Yard of the Month Contest - CHA Staff needs your help with "Curb Appeal". You have heard the old saying "catch more flies with honey"....so we are wanting to "catch your attention" for this project by having a contest. A donation has been received which will be used to award cash and/or prizes for the "Yard of the Month" winner. Judges will be impartial. NO PAID EMPLOYEES WILL BE INVOLVED IN JUDGING. Judges will drive through housing areas during the week of May 23rd -27th. Winners will be selected, photo taken, prize awarded, and information shared in the June newsletter. "Yard of the Month" does not mean having a ton of flowers, it means removing clutter and making your area of housing look as neat and tidy as possible. If you have flowerpots which you no longer wish to use but do not know how to get rid of them, call the office, leave your name, and telephone number and arrangements will be made to assist (at no charge) in removal dependent upon volunteer availability (not maintenance). There will be three (3) winners for "Yard of the Month" - one on Poplar Circle, one from Oak & Ash Street area, and one from the South town area (Lucas Circle/Street, Elm St , Patton Circle). If you do not win this time do not give up, perhaps you will next time

Peaceful Enjoyment! – With the warmer weather, people will have their doors and windows open to air out units or just to enjoy the spring breezes. Please be considerate of your neighbors by keeping your noises down to the level only you can hear. Keep the noise from radios, TVs, barking dogs, screaming children, late night visitors, slamming doors, and other "noises" to a lower level.

Pets – Do not leave pet waste in the yard. If you are taking your pet for a walk, be sure to take a bag to tidy up after your pet. Remember, if your dog goes "doody," it is your duty to clean it up!

No Smoking – We are finding numerous cigarette butts on our playgrounds. Smoking is not permitted by you or your guests on the playgrounds. This is a lease violation. Additionally, please do not throw cigarette butts on the ground. All trash needs to be placed in the appropriate bins. Do your part and help keep CHA looking neat and tidy.

Pools & Rules

- Wading pool: A small, shallow swimming pool not more than 12 inches deep, designed for the use of small children.
- Pools should be no deeper than 12 inches or wider than 6 feet in diameter.
- At NO time should children be left in the pool unattended.
- Pools should be emptied each night. Letting non-chlorinated water sit for extended periods of time can cause harmful germs or give mosquitoes a place to lay their eggs. It is important to fill the pool with fresh water daily. Also, by emptying out water, it lessens the hazard of unattended children entering the pool and drowning.
- Toys should not be left in or around pools. Toys can attract young children into the pool area.
- Wading pools should be moved often to avoid damage to the grounds/yard. Leaving the pool in one place can cause damage to lawns, thus causing other hazards. Tenants will be held responsible for damages to Housing Authority property.
- Pools should be stored when not in use.
- Lawn care workers will be mowing, so keep pools off the grass when not in use. The safety and well-being of our residents are high priorities at CHA, and we hope all our residents will work toward that goal.

<u>Did you know??? – There is a difference!</u>

Armed Forces Day – Honors those who are <u>currently serving</u>. This is observed on the 3rd Saturday of each May.

Memorial Day – Remembers those who <u>died</u> while serving. This is observed on the last Monday of each May.

Veterans Day – Honors those who <u>served</u>. This is observed on November 11th each year.

REMEMBER HONOR TEACH

Who Do I Talk To – With recent staffing changes it may be confusing to know "who to tell what" when you call or come by the office. We want to remove the confusion. The CHA recognizes it is hard to change old habits, but this is the time to become accustomed to directing your tenant issues to the Project Manager and Administrative Assistant/Resident Initiative Coordinator.

AA/RIC (Administrative Assistant/Resident Initiative Coordinator) – Tiffany Dorsett

Mrs. Dorsett will mostly likely be the first person you see when you enter the building or call. She will assist or direct you to the appropriate staff member, coordinate tenant events, take work order requests, provide forms, and update the bulletin board.

Project Manager - Angie Holland

Any questions related to you being a tenant, go to Mrs. Holland. Any questions about your rent, your pet, or being a tenant will be answered by Mrs. Holland. She will answer questions based upon rules in the A.C.O.P. (Admissions and Continued Occupancy Policy).

Executive Assistant - Sara Stucky

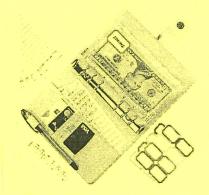
Mrs. Stucky will do similar work as AA/RIC. She will assist or direct your call/questions to the appropriate staff member and receive your work order requests.

Executive Director - Shelly Wood

Due to time constraints (only so many hours in a day), Mrs. Wood must rely on her staff to fulfil their duties to allow her to focus on the agency as a whole. If you have tried to make an appointment with Mrs. Wood and have been unable to do so, it is simply because she must take care of additional administrative tasks. Please do not feel as though you are not receiving personal attention. Angie Holland will take great care of your tenant needs.

The above-mentioned duties are not the only tasks office staff are responsible for completing. This article merely reflects their interaction with "tenant housing needs". Staff appreciate all tenants (even when requiring your household to follow a policy) and they are all grateful for the opportunity to serve you.

<u>Tenant Event – Financial Planning</u> – Janet Williams, Financial Relationship Sr. Consultant, Regions Bank, will present a free financial program on Thursday, May 19, 2022, at 1:30 p.m. in the Foy Howard Community Center.



Door prizes will be drawn for <u>AFTER</u> the program. Only CHA tenants who attend are eligible to win. A "Grand Door Prize" of a budget binder (similar to one shown in the photo) will include \$50 cash.

Refreshments will be provided. <u>Seating is limited</u> so please call the office no later than May 13th to let us know if you plan to attend.

Pest Control & Work Orders — If you request a non-emergency work order, please be reminded maintenance will be in your unit to complete repairs without calling ahead. PLEASE tell staff if you are not feeling well or snowing any signs of illness. Unless you have tested POSITIVE for COVID or the flu, maintenance, pest control, or any other CHA approved representative will enter your unit to perform scheduled work and/or inspections. Remember, if you prevent or refuse entry to approved representatives and keep them from completing scheduled tasks, this will be in violation of the lease agreement.

Reminder About Flammables – Absolutely <u>no</u> flammable materials are to be kept or the premises or in storage rooms. No method of heating or cooling, other than that supplied by the landlord, is allowed. You may call the office with any questions.

Front & Back Porch Clutter – Porches are to remain clean and free of hazards. All items stored on the porch should not prevent access to the unit.

<u>Satellite Dishes</u> – Satellite dishes that are not in use will be removed. Please let the office know if your satellite dish is not in use.

