

# Housing Hotline

Clarksville Housing Authority  
605 Lucas Street  
Clarksville, AR 72830

*Shelly Wood, Executive Director*



# April 2022

Phone (479) 754-3564

Fax (479) 754-3963

Office is CLOSED Friday, April 15<sup>th</sup> in observance of Good Friday.

Office CLOSED Friday, April 29<sup>th</sup> afternoon only for end of month processing.

## CHA Tenant Yard Sale – April 8<sup>th</sup> - 9<sup>th</sup>

Warmer weather provides the perfect chance to do a little de-cluttering. Please take this opportunity to get rid of things that may be sitting around and collecting dust or taking up space. The yard sale will run from **Friday, March 8<sup>th</sup>** through **Saturday, March 9<sup>th</sup>**. All items must be removed by 5:00 p.m. on Saturday. Remove signs used to advertise. The exception to the rule this time, if you have items that you want the City of Clarksville to haul off (follows their requirements), you may place those items together in front by the sidewalk (do not block the sidewalk). If the City does not remove it, you will be expected to remove it by Tuesday.

## City of Clarksville Spring Clean-up 2022

**ALL ITEMS MUST BE CURBSIDE BY 7:00am on MONDAY, APRIL 11, 2022**

Items that will NOT be picked up:

- Lumber
- Paint or pesticides
- Gas cylinders
- Burn barrels
- Household garbage
- Limbs, brush or yard waste

**ELECTRONICS** – May be taken to the Recycle Center Monday-Friday year round.

**Blood Pressure** - The JRMC Women's Auxiliary will provide FREE blood pressure tests for CHA residents: this Friday, April 1, 2022, from 9:00 - 11:00 a.m. in the Foy Howard Community Center.



**60-Day/Interim Re-Exams** - Attention residents on the sixty (60) day interim recertification schedule, please be reminded to keep your appointment with completed paperwork. It is **YOUR** responsibility to provide requested documentation. If you are experiencing difficulties gathering your paperwork and/or keeping your appointment, you must contact the office well before your appointment time. **Households not responding may expect their rent to increase to a flat rent amount and/or face possible eviction for not providing documentation as requested in a timely manner.**

## **Important Reminders:**

**Overnight Guests:** Reminder about registering your overnight (adult) guests by simply calling the office and provide the pertinent information. Overnight guests are not to exceed 14 times per year. *Exceptions would have to be approved by the Executive Director.*

**Complaints:** If you have a complaint about another tenant, you must fill out a formal complaint form at the office or send an email to our new email address: cha@cha-ar.com.

**Domestic Issues:** For assistance with a domestic issue, you must call the police. The office cannot resolve domestic issues.

**Porches and Yards:** Do we sound like a broken record? Are you tired of seeing this reminder? Please keep porches and yards tidy and we will not have to put it in the newsletter. *Also, keep in mind no "inside" furniture allowed on porches.*

**Stoves/Ovens** – During the recent inspections the Executive Director noted many items laying on top of stoves. This is a fire hazard whether you have a gas or electric range. Do not use your stovetop as a storage space.



**Public Hearing – Thank you** for those who were able to attend the public hearing held on March 17th. Your questions and concerns were heard and below are a few of the topics discussed:

- Insulation Inside Your Home
- LawnCare/Sidewalks/Parking Bays/Handicap Access
- Playground Equipment Update
- Fiber Optic/Internet Interruptions
- Community Center Usage
- Resident Council Activity

### Important Updates

Recently, the CHA updated employee e-mail addresses. Feel free to contact staff by sending e-mails to [cha@cha-ar.com](mailto:cha@cha-ar.com).

### **Resident Council Nominations**

The CHA is taking names to nominate candidates for the Resident Council election in June. These positions are filled annually. If you are interested in becoming a nominee, call the office before **3:00 p.m., April 28, 2022**. The open positions are as follows:

- **President** – Responsible to the membership for carrying out the purpose of the Clarksville Resident Council. He/she will run all general membership meetings. He/she is responsible for keeping membership informed about the activities of all committees, officers, and other people doing things in the name of the Clarksville Resident Council.
- **Vice-President** – Responsible to the President to carry out those duties assigned to the Vice-President by the President. Responsible for filling the position of the President if the President is ill or for any reason unable to carry out his/her duties and responsibilities.
- **Secretary** – Responsible to the President for keeping accurate records of all group activities. These records will be available to the Membership for inspection. The secretary will be responsible for keeping up with all letters written to the group and keeping a file for all replies.

**Voting will begin at 8:30 a.m. Wednesday, June 1<sup>st</sup> and end at 2:00 p.m. on Friday, June 10<sup>th</sup>.** Selectees will be notified and have the names and positions printed in the July 2022 newsletter.

### **“Spring Cleaning/Easter Bingo”**



Join us for a “mask free” tenant event scheduled for **Thursday, April 28<sup>th</sup>**. Bingo will begin at **2:30**. Refreshments will be provided. *FYI - For those who may not have participated previously, only CHA tenants are eligible for prizes.*

### **April is National Fair Housing Month!**

This April, HUD is celebrating the 54<sup>th</sup> anniversary of the Fair Housing Act with events highlighting the impact and significance of this landmark civil rights law. **The theme of this year’s Fair Housing Month is**

**Fair Housing: More than Just Words. For more information visit [HUD.gov](http://HUD.gov).**



### **What is a Work Order?**

When you moved in you agreed to keep the office informed of any defects/malfunctions. What this means is that when something does not work you call the office and request a work order. Tenants are typically not charged for repairs UNLESS there was something the tenant did which may have created the problem. Replacement of items such as light bulbs, mini blinds, etc., are only charged at the price on the “Maintenance Charges” list (provided when you moved in). Labor is not typically charged and if maintenance determines the item being repaired/replaced was due to a faulty mechanism, then there are no charges at all. Each work order must be looked at individually.

### **Work Order Protocol –**

- Tenant makes request
- Unless it is an emergency, maintenance will try to complete the request within 3 days.
- Reminder, when maintenance is in your unit, they are expected to report to the office any issues such as housekeeping, adults present who may not be on the lease or children left alone.





# April 2022



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>Something to think about...</b> ✓ "Setting goals is the first step in turning the invisible into the visible." —Tony Robbin ✓ "Say something positive, and you'll see something positive." —Jim Thompson ✓ "Train your mind to see the good in every situation." —Unknown					1	2
3	4	5	6	7	8	9
				DELIQUENT LETTERS		
10	11	12	13	14	15	16
	Clarksville Curbside Pickup  ADD LATE FEES			EVICION LETTERS	<b>CLOSED</b> in observance of Good Friday 	
17	18	19	20	21	22	23
<b>EASTER</b> 						
24	25	26	27	28	29	30
			<b>Presto-X</b> Pest Control & Filters in Family Units 	<b>2:30 – BINGO!</b> Foy Howard Community Center  <b>3:00 p.m. - Resident Council Nomination Deadline</b>  <b>EVICION DEADLINE</b>	<b>Office Closed</b> after 12 noon to Foot Traffic for End of Month Processing	

