

Housing Hotline

Clarksville Housing Authority
605 Lucas Street
Clarksville, AR 72830



Shelly Wood, Executive Director



July 2023

Phone (479) 754-3564

Fax (479) 754-3963

Office CLOSED:

July 4th – Independence Day

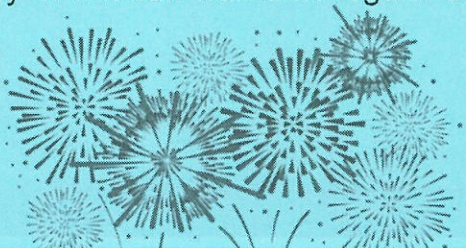
July 31st – At 3pm for end of month processing

Fireworks NOTICE – Fireworks are considered fire hazards. Do not fire off, use, or store fireworks in the units or storage areas. You will be responsible for any damage to CHA property from using fireworks. There are many fireworks shows in Johnson County for you to watch.

Trashcan Pulls – A service that will no longer be provided is “trash can pulling” starting July 1, 2023. Residents need to make arrangements for a family/friend/caretaker to assist with their trash can if they cannot take care of it themselves.

Non-Emergency After Hours Calls – There has been a significant increase in non-emergency maintenance calls made after hours and on weekends. For any true emergency maintenance work order, call the numbers on the card you were given at the time of your lease signing. If you do not get an answer, then call the CPD and they will contact the Director. Do not contact other office personnel for work orders or emergency maintenance after business hours. For any non-maintenance issue, call the Clarksville Police Department. Wellness checks should be called into the police department, not Housing Authority maintenance personnel.

What Is An Emergency Work Order? – Work orders that fall under the emergency category are smoke alarms beeping, carbon monoxide detectors going off, or plumbing/water issues. It could also be electrical or HVAC/heating issues. This is not an extensive list. Use your best judgment. If you don't know, it is best to call and ask. Maintenance can determine if it is an emergency or if it can wait until regular business hours.



Annual Re-Exams for New Rent Oct. 2023 – 24

Re-Examination time is in August. Tenants will receive a letter this month stating an appointment time and a list of documents to bring. Check your mailbox.

Based on information you supply; new rents will go into effect starting October 1st. Prepare for your re-exam by gathering verifications and any other documents as requested by our office.

Verifications must be dated August 1, 2023 or after (for the year dated: August 1, 2022 - July 31, 2023). Help us stay on schedule by coming at your assigned time, bringing the necessary paperwork and, if you qualify for medical expense deductions, having these papers together and totaled. If we do not have the required documentation at your scheduled appointment time, we will be unable to calculate your October 2023 rent amount & will need to reschedule your appointment or maximize your rent. If you have prepared paperwork, you may submit it to the office in advance (in August) and we will try to have it prepared for your signature(s) at the appointed date and time. Thanks in advance for your understanding and patience during this busy month.

B.Y.O.B. – Bring Your Own Bowl...not really, we have the bowls and everything you need! These *hot* temps have us craving some *cold* ice cream! Come to the Foy Howard Community Center at 2pm on Thursday, July 6th for a free ice cream sundae!

Wi-Fi – One service the Housing Authority provides is free Wi-Fi for tenants. When the Wi-Fi was installed, CHA paid for boxes to protect the Wi-Fi equipment which also protects it from tampering. Lately there have been many who have not shown respect for this equipment. Do not cover, uninstall, disconnect, or otherwise tamper with the Wi-Fi boxes or the case around it. If any tenant Wi-Fi boxes are found to have been tampered or manipulated in any way, the tenant will be charged for the repair/replacement costs.



JULY



HAPPY

Independence

DAY

| SUN | MON | TUES | WED | THURS | FRI | SAT | |
|--|--|--|---|---|---|--|--|
| <u>New Office Hours</u> Beginning July 1, 2023, the office will open at 8:00am. The office will still close from 12:00 – 1:00pm and close at 4:00pm Monday – Friday. | | <u>Flowerbeds</u> Be mindful of flowerbeds that you tend. Unkept and overgrown flowerbeds will be leveled. | | | <u>Breakfast with Shelly</u> Join Executive Director Shelly Wood on Sat., July 29 th from 8:30-10:30am at the Foy Howard Community Center on 605 Lucas Street for breakfast! | | ¹ <u>Reminder</u> Adjusted maintenance charges go into effect today, July 1, 2023. |
| 2 | 3 RENT DUE | 4 CLOSED Independence Day | 5 | 6 Ice Cream Social 2pm  | 7 | 8 | |
| 9 | 10 DELINQUENT LETTERS | 11 | 12 LATE FEES ADDED | 13 | 14 | 15 | |
| 16 | 17 EVICITION LETTERS | 18 | 19 | 20 | 21 | 22 | |
| 23 30 | 24 31 Office Lobby Closes at 3pm | 25 | 26 Presto-X & Inspections  | 27 | 28 | 29 Breakfast with Shelly 8:30-10:30 am | |