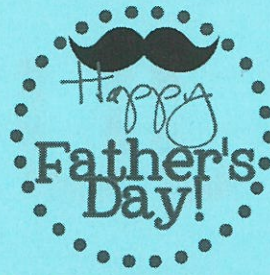


# Housing Hotline

Clarksville Housing Authority  
605 Lucas Street  
Clarksville, AR 72830



*Shelly Wood, Executive Director*



June  
2023

Phone (479) 754-3564

Fax (479) 754-3963

## **Office CLOSED:**

June 19<sup>th</sup> – Juneteenth

June 30<sup>th</sup> – Closed to foot traffic for Fiscal Year  
End Processing

**CHA'S JoCo Expo** – Stop by the Foy Howard Community Center on June 15<sup>th</sup> from 2-4pm for the 1<sup>st</sup> Annual CHA JoCo Expo! This event is full of information from local resources that could be beneficial to you! Names will be drawn for door prizes. There will be snacks and give aways. This is an event you do NOT want to miss!

**Blueberry Harvest Time** – All CHA tenants are welcome to harvest blueberries from the Poplar Circle blueberry patch. Please keep in mind this is a “shared” harvest. Be kind; leave some for your neighbor. A suggested size to pick is a small baggie per person in household (which holds similar amount to the 6 oz containers you see in grocery store). They are ready to pick when the berry is completely blue, no pink/purple at all and if you tap the berry with your finger, it falls into your hand.

**Trashcan Pulls** – A service that will no longer be provided is “trash can pulling”. This service is not something CHA will continue for several reasons, the two basics being labor costs and the consideration of the employee who has to leave their family time if Monday is a holiday. Residents have until July 1, 2023, to make arrangements for a family/friend/caretaker to assist with their trash can if they cannot take care of it themselves.

**Reminder** – Adjusted maintenance charges go into effect on July 1, 2023. These charges were discussed at the Public Hearing. You can find a copy of the updated charges attached at the end of the newsletter.

**New Office Hours** – Beginning July 1, 2023, the office will open at 8:00am. The office will still close from 12:00 – 1:00pm daily and close at 4:00pm each afternoon.

**End of the Fiscal Year is Friday, June 30<sup>th</sup>. Your account must be paid in full before the end of year processing by 4 p.m. on Friday, June 9<sup>th</sup>.**

**60-Day/Interim Re-Exams** – Attention: Residents on the sixty (60) day interim recertification schedule, please remember to keep your appointment and bring your **completed paperwork**. Re-Exams are Wednesday, June 14<sup>th</sup>. It is **YOUR** responsibility to provide requested documentation. If you experience difficulties gathering your paperwork and/or keeping your appointment, you must contact the office before your appointment time. Not providing documentation is a lease violation. ***Households that do not comply with their lease agreement may be set at flat rate.***







**Supper with Shelly** – Join your Executive Director Shelly Wood on Saturday, June 24<sup>th</sup> from 5pm-7pm at the Foy Howard Community Center on 605 Lucas Street for supper! The meal will be cook-out style: burgers, hotdogs, and all the fixings.

**Kids Bowl Free** – Be sure to sign up at [www.kidsbowlfree.com/sherbowl](http://www.kidsbowlfree.com/sherbowl) to receive free bowling for children during the summer at Sherwood Bowl here in Clarksville!

**Cobwebs** – Please take a moment to sweep both front and back porch ceilings, especially in the corners, for cobwebs.

**Adult and Child Protective Services** – Please notice the attachments at the back of the newsletter with information on how to contact Adult and Child Protective Services if you see something that needs to be reported.

# JUNE

SUN	MON	TUES	WED	THURS	FRI	SAT
<p><b>...Do More to Encourage Fatherhood...</b></p> <p>Because, what makes you a man isn't the ability to conceive a child; it's having the courage to raise one.</p> <p><i>Excerpt from President Obama's 2013 State of the Union Address</i></p>  				1	2	3
				Rent Due		
4	5	6	7	8	9	10
			Delinquent Letters		Late Fees Added  Account balance due	
11	12	13	14	15	16	17
			Eviction Letters  60 Day Re-Exams		 JoCo Expo 2-4pm	
18	19	20	21	22	23	24
		CLOSED Juneteenth				Supper with Shelly 5-7pm
25	26	27	28	29	30	
			Presto-X & Inspections 		Closed to foot traffic for Fiscal Year End Processing	

# How To Report Child Abuse & Neglect

UPDATE: Child maltreatment reports can now be submitted online at [mandatedreporter.arkansas.gov](https://mandatedreporter.arkansas.gov). Effective Sept. 6, 2022, [this new website](https://mandatedreporter.arkansas.gov) allows mandated reporters to create an account and submit reports through a secure online portal. The Arkansas Child Abuse Hotline remains accessible by calling 1-800-482-5964.

## What Is Child Maltreatment?

Put simply, child maltreatment is a big word for child abuse or neglect. Abuse and neglect can be several things, including physical abuse, sexual abuse, neglect, sexual exploitation or abandonment by the caretaker of the child (a parent, guardian, custodian, or foster parent).

Child maltreatment occurs when the caretaker harms the child or lets harm come to the child, or when the caretaker fails to meet the child's basic needs.

Note: Sexual abuse and exploitation are child maltreatment under Arkansas law whether by a caretaker or by someone else.

## Who Reports Child Maltreatment?

Anyone who suspects child maltreatment may report their concerns. If you see something that concerns you or just doesn't look right, we encourage you to say something! Some people, such as doctors, teachers, clergy, and school counselors, must report suspected child maltreatment (it's the law!). They are called mandated reporters.

If you need to report child maltreatment, it's easy. Just call the Arkansas Child Abuse Hotline at 1-800-482-5964 or visit [mandatedreporter.arkansas.gov](https://mandatedreporter.arkansas.gov).

You'll need to be as specific as possible about what your concerns are – the more information we have, the better we are able to respond. If possible, have the child's name, address, alleged offender's name and address, and details about the maltreatment. If you wish, you can remain anonymous, but it is always helpful to provide your contact information in case more information is needed later.

## How Do I Report?

To report child abuse or neglect in Arkansas, you can call the Child Abuse Hotline at 1-800-482-5964 (TDD: 1-800-843-6349), or if you are a mandated reporter you can submit a report through a secure online portal at [mandatedreporter.arkansas.gov](https://mandatedreporter.arkansas.gov). You can make a phone report to the hotline without giving your personal information. Please give as much information about the incident, the victim, and the alleged perpetrator as possible.

## What Happens When There Is A Report Of Child Maltreatment?

The first step in the process is deciding whether there is enough information in the report. The hotline operator – a civilian member of the Arkansas State Police Crimes Against Children Division, or CACD – determines whether the report can be sent for investigation based on a number of factors, including the nature of the concerns and the amount of available information.

If the hotline operator accepts the report, it is sent to either the Division of Children and Family Services (DCFS) or CACD to be investigated (who investigates the concerns depends on the severity of the concerns described).

What this means is that a highly-trained investigator will visit with everyone involved in the report to find out what happened and ensure the safety of any children in the family. The investigator also may begin to put services and supports in place for the family after a careful and thorough assessment of their needs.

At the completion of the investigation (usually within 45 days), the investigator will decide if the concerns made in the original report were true. The investigator also may find other concerns in addition to those already reported.

## What Happens If The Report Is True?

In most instances, DCFS will “open a case” and begin to work with the family to make sure that children are protected and their basic needs are met while finding ways to help strengthen and support the entire family. If the family cannot or does not protect the children, court action may be taken. Just because a case is open, does not mean a child will come into foster care. Often, DCFS serves children and families safely in their homes.

## What If The Report Is Not True?

If the investigator decides that the concerns reported are not true, and there are no other concerns that need attention, then the investigation will be closed and nothing else is needed. If you are the caretaker identified in the report, you can request a copy of the report. (See “Obtaining a Copy of the Report” below.)

## How Can I Find Out What DCFS Learned?

DCFS will tell the subject of the report in writing what the outcome of the investigation was. The subject of the report will not be told who made the report. If you have been named as an offender in a true report, and you do not agree with the finding, you have 30 days from the date you are handed the written notice, or the date it was mailed, to ask for a hearing to appeal the finding.

# Adult Protective Services

1-800-482-8049 – Adult Maltreatment Hotline

What Is Adult Protective Services (APS)?

Adult Protective services housed in the Division of Aging, Adult, and Behavioral Health Services within the Department of Human Services, is mandated by state law to investigate maltreatment, abuse, neglect, and exploitation of people age 18 and older, who are:

- Impaired by mental or physical disease, and as a result, cannot protect themselves from abuse, neglect, or exploitation.
- Endangered, which means, found in a situation or condition that poses a danger to themselves and does not understand the consequences of staying in that situation or condition.

While APS investigates maltreatment complaints of individuals residing in the community, The Office of Long Term Care handles complaints of individuals residing in long-term care facilities.

Staff

<b>Name</b>	<b>Title</b>	<b>Email</b>
Jennifer Reynolds	Director	<a href="mailto:Jennifer.Reynolds@dhs.arkansas.gov">Jennifer.Reynolds@dhs.arkansas.gov</a>
Natasha Lucas	Field Operations Manager	<a href="mailto:Natasha.Lucas@dhs.arkansas.gov">Natasha.Lucas@dhs.arkansas.gov</a>



CLARKSVILLE HOUSING AUTHORITY			
MAINTENANCE CHARGES			
Proposed Changes 1/19/2023 - to go into effect 7/1/2023			
Replace curtain rod		\$4.00 - \$10.00	
Replace mini-blind		\$10.00 - \$20.00	
23 x 42 & 23 x 64 = \$10.00, 34/35/36 = \$14.00			
31/32 = \$12.00, 39 = \$20.00			
Doorbell		\$ 15.00	
Hood vent	(Stainless steel)	Actual Cost	
Fluorescent Bulb (Energy Saver)	40 Watt (4 ft)	\$5.00-\$7.50	
Fluorescent Bulb (Energy Saver)	15 & 20 Watt (2 ft)	\$ 10.00	
Incandescent Bulb Non-Dimmable 60 Watt/LED		\$ 3.00	Increase
Incandescent Bulb Dimmable 60 Watt/LED		\$ 5.00	Increase
40 Watt Appliance Bulb		\$ 1.00	
Heat bulb		\$ 5.00	Decrease
Tissue holder		\$ 10.00	
Toilet seat		\$ 30.00	
Window pane			
	51-1 and 51-2	Actual cost or these amounts plus labor	Actual cost plus labor
	51-3		Actual cost plus labor
Screens			
Window	(Re-Screen)		Actual cost plus labor
	(New Frame)		Actual cost plus labor
Door	Interior		
	Exterior		
	Security Screen		Actual cost & labor
Key		\$ 2.00	Increase
Rekey: All Doors		\$ 45.00	Increase
Ice tray		\$ 1.00	
Sink strainer basket		\$ 1.50	Decrease
Cabinet knob		\$ 3.00	Decrease
Switch	Receptacle	\$ 2.00	
	Cover only	\$ 1.50	
Towel Ring		\$ 15.00	
1 Gallon paint		\$ 41.00	Increase
Light globe or replace fixture	Actual cost or	\$ 20.00	
Screen door closer		\$ 20.00	
Wax-ring		\$ 5.00	
1 Load Trash		\$ 20.00	
Trash can pull		\$ 5.00	
Lock-out charge (after hours)		\$ 30.00	
Stopped up commode/drains	(during hours)	\$30.00/hr	
	(after hours)	\$45.00/hr	
Flooring Repair		Actual Cost	
Door stops		\$ 2.00	
Dryer vent		\$ 10.00	
Drip Pan		\$ 6.00	
8" (Large) Burner Element		\$ 16.00	New
Garbage can		Actual Cost	
Door knob - passage		\$ 20.00	
Door knob - locking		\$ 25.00	
Deadbolt		\$ 30.00	
Screen door latch set		\$ 20.00	
Labor - Cleaning or Repair		\$20/hr	Increase
Labor - After hours		\$30/hr	Increase
Smoke Alarm/C.O. Detector - Tenant Disables		\$ 25.00	
All other tenant damages not listed will be charged at actual cost.			

