Housing Hotline

Clarksville Housing Authority 605 Lucas Street Clarksville, AR 72830 Shelly Wood, Executive Director



January 2023

Phone (479) 754-3564 Fax (479) 754-3963

Office CLOSED:

January 2 – For New Year's Day
January 16 – Martin Luther King Jr Day
January 31 – At Noon for End of Month Processing
*** If roads are bad due to ice/snow, please call the
office before you visit, as we may not be open. ***

<u>Scholarships</u> - Scholarship awards are available to public housing residents, participants in rental assistance or similar programs, both heads of household and other family members. Visit the following housing websites: www.swnahro.org and www.phada.org for more information. Deadlines are fast approaching.

<u>Fire Hazards</u> – Do NOT use space heaters, the oven, or the stovetop to heat the unit. Space heaters are not allowed. The oven and stovetop are not meant to be a source of heat. Additionally, candles are not allowed in units. You may use a wax warmer, but no open flames are allowed in the units.

<u>Water Heater</u> – Reminder your "hot water" travels through colder pipes during winter months. It may appear you run out of hot water more quickly. If you have hot water at your kitchen sink and in your shower, then the water heater is working normally. If you still feel you are having a problem, please call the office and ask for a work order. Maintenance is limited by industry standards for temperature settings to ensure safety.

Thermostat settings - Leave your thermostat set on AUTO heat and the temperature you want. Do not turn your thermostat off when you are going to be absent from the unit during cold weather possibilities. Please be reminded YOU are responsible for damages incurred from negligence. If maintenance has to come to your home for an after-hours call because you have not turned your thermostat on - you may expect a charge for that trip. If you do not know how to turn your thermostat on/off - PLEASE call during work hours and maintenance will gladly explain your thermostat. Also, if the outside temperature drops below 35°, you should set your thermostat to the Emergency Heat setting if your thermostat has that option. (Remember not all thermostats are the same and yours may not have that option.)

<u>Outside Decorations</u> - Please remove all holiday decorations by **Monday**, **January 16**, **2023**.

<u>Annual Inspection Work Orders</u> – Maintenance will be in units throughout the month to complete the necessary Annual Inspection Work Orders. If you have a date or time this is not convenient, please let us know. Otherwise, consider this your **Notice of Entry**.

Emergency - If you have an emergency <u>do not</u> call the Clarksville Police Department <u>until</u> you have tried all the maintenance numbers and you are sure your work order is an actual emergency.

Wayne: 774-3827 James: 214-0810
Paul: 979-2465 Robbin: 214-1108
Non-Emergency: 774-6911 Emergency: 911

<u>Public Hearing</u> – A public hearing will be held on Thursday, January 19, 2023, at 2:30pm in the Foy Howard Community Center located at 605 Lucas Street (at the main office) to specifically discuss:

- > 2023 Annual Plan/Agency Plan
- 5-Year Agency Plan

This is every tenant's opportunity to express cares/concerns about your unit, area you live in and common areas such as playgrounds and community centers.

Emergency Planning – Remember to keep a few extra supplies on hand just in case weather turns bad. Some examples of things to keep on hand are water bottles, toilet paper, paper towels, medicines, non-perishable food that is easy open and requires no cooking.

<u>Freezing Pipes</u> – When the temperature falls below 25°F, please remember the following:

- Open the doors to your kitchen sink and bathroom vanity.
- Turn the faucets in the kitchen sink, bathroom vanity, and shower/tub to a slow drip. (CHA pays for the water.)
- Leave the heat lamp in the storage room on if you have one. (Not all units are designed like that.)
- If you leave your unit overnight, please leave the heat on no lower than 60°F.

<u>New Logo</u> – Clarksville Housing Authority has a new logo! You will start seeing it more often. We are excited and hope you like it, too.





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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
New Year's	Office Closed	Rent Due				
Day						
8	9	10	11	12	13	14
	Delinquent Letters		Late Fees			
15	Office Closed Martin Luther King Jr Day	Eviction Letters	18	Public Hearing 2:30pm	20	21
22	Eviction Deadline	24	Presto-X & Inspections	26	27	28
29	30	Office Closed at noon	 4 cups snow Mix all ir For ext 	Snow Ice C 1 cup milk • 1/4 ngredients & el ra fun, add a lit substitute sno	4 cup sugar• njoy immedia ttle food colo	1 tsp vanilla tely! ring!